

Registration Booklet

Use this booklet to register for Institutes Designations exams. For the most current study materials and exam information, visit our website at <https://web.theinstitutes.org>.

Personal Information and Confidentiality

To update or request confidentiality of your personally identifiable information, or to opt-in or opt-out of any service, use log in to My Account or contact CustomerSuccess@TheInstitutes.org.

Privacy Statement

Enrolling in any Institutes course, registering for an exam, or holding a certification or designation indicates your knowledge and acceptance of The Institutes Privacy Statement. For more details, please visit <https://web.theinstitutes.org/privacy-policy>.

Exam Information and Study Materials

Exams are delivered online at <https://web.theinstitutes.org/courses-exams>. A stable internet connection is required. Most exams are administered in a two-month time periods called testing windows. Dates for the testing windows are:

- January 15-March 15
- April 15-June 15
- July 15-September 15
- October 15-December 15

Exam Time and Format

Windows-based exams are 50 questions timed at 65 minutes, with the following exceptions. Segmented, foreign language, CAS, and iCAS exams vary in time and length. For more information, contact CustomerSuccess@TheInstitutes.org.

Retesting

Examinees may take the same exam a maximum of two times during a given testing window and a maximum of four times during a calendar year. All exam retakes are subject to the applicable exam registration fee.

Current Study Materials

Course content is revised periodically. Be sure you have the correct edition for the testing window in which you plan to take your exam. Contact Customer Success for details.

Registering for an Exam

Students must register for an exam; purchasing study materials does not register you for an exam. Students can register via the web, phone, fax, mail, and email. For fax or mail, please include a completed Registration Form located below.

Exam Registration Confirmation Notice

Following registration, students will receive an email registration confirmation. Please read the confirmation completely, check it for accuracy, and notify us immediately if there is an error.

State Continuing Education Credit Examinee's Responsibility

The Institutes file state CE credits according to the statutes of the state(s) in which you are licensed. It is your responsibility to understand the proctoring and test administration requirements in your state(s). Failure to provide The Institutes with your current license information may result in state CE credits not being filed. Any late filing fees will be the sole responsibility of the student. Visit <https://web.theinstitutes.org/state-ce-and-license-information> for more information.

Transferring or Cancelling Your Exam

Exam Transfer

To transfer your exam to a later testing window, you must contact Customer Success by the last business day of the testing window for which you are registered. A transfer fee applies. If you do not request a transfer, you will forfeit the entire registration fee. If the transfer fee is higher than the registration fee, the entire registration fee will be charged, and a new registration is required.

Exam Cancellation

To cancel your exam, you must contact Customer Success by the last business day of the testing window for which you are registered. You may be eligible for a partial fee credit from The Institutes if you cancel within the required time frame. Exam fee forfeitures and credits will be issued according to the fee chart. If a credit remains after a cancellation forfeiture, it can be applied to study material purchases or to a future exam fee. Any remaining credit is valid for two years from the date of issue. If the exam fee paid is less than the cancellation forfeiture, the entire fee is forfeited. Another full registration fee is required.

Conditions of Registration and Exam Administration

By registering for an exam, you understand and willfully agree to abide by the conditions under which the exam will be administered. Prior to your exam, please review our exam policies and rules at <https://web.theinstitutes.org/rules-conduct>. Examinees who do not agree to abide by The Institutes' Rules of Conduct at the time of taking the exam will not be permitted to complete the exam and will forfeit the registration fee.

Failure to comply with the Rules of Conduct will be reported and appropriate action will be taken according to the Code of Academic and Professional Integrity, <https://web.theinstitutes.org/institutes-code-academic-and-professional-integrity>, which can include disqualification of your examination and restrictions on taking future exams.

The security of test questions and unfair advantages to examinees are primary concerns. To that end, Institutes Designations exams are copyright protected, and we use observational and statistical techniques to monitor and detect examination irregularities before, during, and after test administration.

Per the copyright, any reproduction of examination materials in whole or in part, through any means, including, but not limited to, copying or printing of electronic files, reconstruction through memorization

and/or dictation, and/or dissemination of exam material or derivative works through any form of verbal, electronic, or written communication is strictly prohibited.

Exam Grading

Exam Grade Notification

As soon as you complete the exam, you will be notified of pass or non-pass. A notice will be sent to your preferred email address when the official grade report is available online. Be advised that spam filters and firewalls could prevent delivery.

Exam Grades

The minimum score you need to pass an Institutes' exam is 70%. Exams are scored using a range; exact numerical scores are not released. Grades are final and are not subject to appeal.

Lost Exam

If an exam is accidentally lost during transmission and no grade can be determined, we will arrange a retake exam.

Important Notes

Employer-Paid Exam Fees

Employer-paid fees are issued to the individual examinee's account. Fees are not transferable to another examinee. If you leave an employer before taking an exam, The Institutes will credit your former employer.

Special Accommodations

We make every effort to assist students who have disabilities that require special exam arrangements. We require current documentation of disability and a professional's explanation of how the disability affects your ability to take an exam. Review the FAQ on <https://web.theinstitutes.org/exam-information> for more information on how to apply.

Reduced Exam Fees

Teachers, full-time students, and regulatory employees within the United States or Its Possessions may qualify for an exam discount. We also offer a discount to active-duty and reservists of the United States Military. For more information, visit <https://web.theinstitutes.org/faq> or contact CustomerSuccess@TheInstitutes.org.

Institutes Designations Exam Fees

Full Exam	Early Discount Virtual *	Standard Virtual	Virtual Retake**
CPCU	\$ 329	\$ 409	\$ 329
AINS, AIT, AIS	\$ 229	\$ 309	\$ 229
AIC, AIDA, API, ARe, ARM, AU, CYB, PBP, SPPA, WCCP	\$ 239	\$ 319	\$ 239
AFSB, AIAF, AIM, AMIM, ANFI, APA, ASLI, ARC	\$ 299	\$ 379	\$ 299
ACSR, AAI	\$ 199	\$ 279	\$ 199
PRC	\$ 199	\$ 279	\$ 199
AGPI, AIRP	\$ 149	\$ 229	\$ 149
SM	\$ 119	\$ 199	\$ 119
WCCA	n/a	\$ 229	n/a
CAS	n/a	\$ 450	n/a
Segmented Exams			
AIT 24 (A,B,C)	\$ 100	\$ 180	\$ 100
AAI 301, 302, 303 (A,B)	\$ 160	\$ 240	\$ 160
WCCA 10, 11 (A,B)	n/a	\$ 135	n/a
WCCA 12, 14, 15 (A,B,C)	n/a	\$ 100	n/a
Transfer/Cancel			
Transfer fee		\$ 95	
Cancelation Forfeiture		\$ 145	

* Early fees are charged before the first day of the testing window for which an examinee is registering.

** The virtual retake discount applies to exams taken in the same window.

Course topics, program requirements, and pricing are subject to change at any time.

Registration Form

To register for an Institutes Designations exam, complete and return this form with either credit card information or the necessary fees (U.S. currency only). Do not use this form to register for AAI segmented exams offered through state associations.

Telephone: (800) 644-2101 or (610) 644-2100 **Fax:** (610) 640-9576 **Email:** CustomerSuccess@TheInstitutes.org **Web:** TheInstitutes.org

1. **Student ID number (if assigned):** _____

If you need a student identification number, please call Customer Success at (800) 644-2101. **If you are requesting a NEW ID #:**

- Check with your employer first. Requesting a new ID is not available for some companies. A new ID number may also delay employer reimbursement or incentive payments.
- Creating a new ID may result in exam grades being improperly recorded. Always check your grades after changing your ID.

2. **PRINT your full name as it appears in your Institutes account.**

Last

First MI

3. **If you have previously registered for an exam under a different name, please print that name.**

Last

First MI

4. **Date of birth:** _____

5. **Job title:** _____

6. **Phone number:** _____

7. **Email address:** _____

Check here if you would like to receive emails.

8. **Employer's name:** _____

9. **Employer Type (select one):**

- | | |
|--|---|
| <input type="checkbox"/> Insurance company | <input type="checkbox"/> Adjuster |
| <input type="checkbox"/> Agency | <input type="checkbox"/> U/C General Agency |
| <input type="checkbox"/> Miscellaneous | <input type="checkbox"/> Agency-Exclusive |
| <input type="checkbox"/> Agency-Managing General | <input type="checkbox"/> Risk Mgmt in Non-Insurance |
| <input type="checkbox"/> Ind Service, TPA, Consult | <input type="checkbox"/> Professional/Trade Org |
| <input type="checkbox"/> Government/Public Entity | <input type="checkbox"/> Accounting Firm |
| <input type="checkbox"/> Educational Institution | <input type="checkbox"/> Law Firm/Attorney |
| <input type="checkbox"/> Brokerage | |

10. **Preferred mailing address:** Home Business

Address

City/State/Zip

Province/Country

11. **What program are you working toward?** _____

12. **Indicate the exam number and testing window for registration:**

Exam Number (e.g. AINS 101 or AAI 301A)	Testing Window (e.g., Oct 15 - Dec 15, 2024)

13. **CE Credit (Check applicable license):**

Producer Adjuster None

License/NPN # _____

Resident State _____

License Expiration Date _____

14. **Payment: (See Exam Fee Chart)**

Exam Fee	\$
Credit Available	-\$
Total Remittance	\$

If paying by check, please make payable to The Institutes.

For corporate invoicing, provide the billable account code.

Account Code: _____

Return this form with fee or payment information to:

The Institutes
720 Providence Road, Suite 100
Malvern, PA 19355-3433
Fax: (610) 640-9576

Credit Card number: _____
(American Express, Diners Club, Discover, MasterCard, and VISA cards are accepted.)

Expiration date: _____ **CSV:** _____

Billing address zip code: _____

Signature: _____

For accounting use only

Date Received _____ Amount _____ Account # _____